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3625

PTO/SB/21 (08-00)

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(to be used for all correspondence after initial filing)

Application Number 09/820,429

Filing Date March 28, 2001

First Named Inventor John M. Mela

Group Art Unit 3625

Examiner Name M. Thein

Total Number of Pages in This Submission

11

Attorney Docket Number PA2375US

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IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: John M. Mela

SERIAL NO.: 09/820,429

CONF. NO.: 5043

FILING DATE: March 28, 2001

TITLE: Bounceback Detection in Online Product Configuration

EXAMINER: M. Thein

ART UNIT: 3625

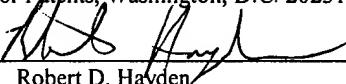
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**AMENDMENT A**

Sir:

In response to the Office Action mailed on December 12, 2002 (paper #2), please amend the above-identified application as follows and consider the following remarks: